

Lotus Privacy Policy

PRIVACY POLICY

LAST UPDATE OF THIS PRIVACY POLICY – October 05, 2023

BEFORE USING OUR SITES, PLEASE READ THIS PRIVACY POLICY CAREFULLY.

This Privacy Policy is applicable to Lotus Cosmetic Surgery Centre and Spa (referred to as “Lotus” “Company”, “we”, “us” or “our”) and sets out our policy on the gathering and use of information when you visit <https://www.lotuscosmeticsurgery.com> and our other sites (collectively “Sites”) and any services offered by Lotus (collectively, the “Services”).

Lotus is committed to providing safe web sites for visitors of all ages and has implemented this Privacy Policy to demonstrate their firm commitment to your privacy. The Company complies with Canadian Federal and Provincial privacy laws and regulations including the Personal Information Protections and Electronic Documents Act.

By entering Lotus’ website you agree to this Privacy Policy. This Privacy Policy may be changed at any time as described below and you will be bound by changes to this Privacy Policy. Your use of our Sites signifies your acknowledgement and consent to our Privacy Policy. If you do not agree to this Privacy Policy, please do not continue to use our Sites. Your continued use of the Sites signifies your acceptance of these terms and any changes in effect at the time of use.

TYPES OF INFORMATION COLLECTED:

1. PERSONAL INFORMATION

Personal Information is information about you, for example, your name, address, e-mail address, or telephone number. You are not required to provide any personal information in order to have general access to our Sites, however, in order to access certain information, features or services and to make purchases you may be required to provide Personal Information. Lotus only gathers personal information, such as names, addresses, and email addresses etc. when a visitor voluntarily submits it to our Sites through such actions as subscribing to our newsletter, purchasing of tickets, seasons passes, gift cards, products or services, inquiry for information, resolution of a complaint/concern, submission through any interactive forum offered on the website or participation in any contest or marketing program.

Information submitted may include, but not limited to: name, address, phone number, email address, password and credit card information. We use this information to process your request and/or to contact you with questions and /or information regarding your reservation, purchase or applicable feature or service. In circumstances where you have indicated that you wish to receive additional information, we use your personal information to send you information about us and promotional material about our products together with details of any offers we may have available from time to time.

LINKS

This website <https://www.lotuscosmeticsurgery.com/> , contains links to other web sites. Please note that this Privacy Policy applies only to our Sites. We are not responsible for any information contained on, or submitted to, these sites. These links to third party websites are provided as a convenience and are for informational purposes only. The Company does not endorse, and is not responsible for, these linked websites.

2. AGGREGATE INFORMATION

Aggregate Information is information that does not identify you. Aggregate information may be collected when you visit our Sites or interact with our Services independent of any information you voluntarily enter. Lotus may collect, use, store and transfer Aggregate Information without restriction.

When you visit our Sites, some information is automatically collected. Information could include your computer's Internet Protocol ("IP") address, operating system, the site from which you linked to us ("referring page"), browser type and language, device identifier numbers, your site activity and the time and date of your visit. This information is collected to help us recognize you each time you return to our Sites, which helps us tailor the content of our Sites to your needs. It is also used in an aggregate, anonymous manner in our internal analysis of traffic patterns with our website.

Lotus may use analytics, including Google Analytics to analyze traffic to this website. Google Analytics does not create individual profiles for visitors and only collects aggregate data. To disable Google Analytics, please download the browser add-on for the deactivation of Google Analytics provided by Google.

COOKIES

Lotus may use standard technology called “cookies” on its Sites. Cookies are small data files that are downloaded onto your computer when you visit a particular web site. You can disable cookies by turning them off in your browser; however, some areas of the Sites may not function properly if you do so.

We may use pixels, beacons, or other web tracking technologies to track the traffic to and from the Sites, the amount of time spent on the Sites or social media and whether or not certain content, such as video was viewed. We may work with a trusted third party to collect and process this information for us, based on our instructions and in compliance with this Privacy Policy.

Lotus has no control over any information shared with another web site prior to or after entering our Sites from said web site or portal.

INTEREST BASED ADVERTISING

We may also participate in interest- based advertising using similar technology. This means that you may see advertising for Lotus on other websites based on your browsing behavior across websites. Some websites where we may advertise belong to ad networks that use your web browsing history to choose which ads to display on their network websites; these ads include advertising for Lotus, but no Personal Information is shared with these third party ad networks. Other websites where you see our ads, such as Facebook, may use interest preferences that you have chosen on those sites, to choose which ads to display to you.

SHARING OF PERSONAL INFORMATION WITH THIRD PARTIES

Your personal information is subject to reasonable safeguards and accessible only by employees and our trusted marketing agency who require this information to better serve you and/or improve our performance.

We may transfer Personal Information to third party service providers who support our activity. For example, we may transfer your Personal Information to third party service providers to process your payment for products or services, or to provide email communications. These third party service providers are not authorized to retain, share, store or use the Personal Information for any purposes other than to provide the services they have been hired to provide.

Lotus will not sell or rent personal information obtained about our users to a third party. We do not sell or rent customer lists.

PROMOTIONAL AND INFORMATIONAL OFFERS

With the permission of an online visitor, information submitted at the time of registration or submission may be used for marketing and promotional purposes by the Company in compliance with applicable anti-spam legislation. If a visitor objects to such use for any reason, he/she may prevent that use, either by e-mail request or by modifying the registration information provided. The Company uses reasonable efforts to maintain visitors' information in a secure environment. If you have submitted personal information and want to change it or opt-out, please contact us as described below.

"OPTING OUT" OF COMMUNICATIONS/ INFORMATION REMOVAL/ CORRECTIONS

You may opt-out of receiving communications from us by following the instructions to unsubscribe that are provided in our email communications. In addition, you may request to be removed from our marketing database at any time by contacting us at: webforms@lotuscosmeticsurgery.com

PROTECTION OF CHILDREN ONLINE

The Company considers the protection of children's privacy, especially online, to be of the utmost importance. We do not knowingly collect or solicit personal information from children nor do we allow them to become registered users of, or to request information through, our Sites or help-seeking information lines.

If you are using our Site or Services on behalf of a child under the age of 13, including purchasing a Season Pass for a child under the age of 13, you must either be that child's parent or guardian, or have the permission of that child's parent or guardian, to supply the required information.

PROTECTION OF INFORMATION

Our Commitment to Security

We have put in place physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect online. The Company applies security safeguards appropriate to the sensitivity of the information, such as retaining information in secure facilities and making personal information accessible only to authorized employees on a need-to-know basis.

Storage of Information

Personal information you share with us is stored on our own systems or on systems hosted by our third party service providers, some of whom may store information in the United States and other countries outside of Canada. We take reasonable steps to identify and select third parties that are capable of keeping personal information reasonably safe, we enter into contractual agreements with a view to keeping personal information reasonably safe and we take reasonable steps to administer our relationship with third-parties to keep personal information reasonably safe.

POLICY CHANGE

If we alter our Privacy Policy, any changes will be posted on this page of our Sites so that you are always informed of the information we collect about you, how we use it and the circumstances under which we may disclose it.

ACCEPTANCE OF OUR PRIVACY POLICY

By using our Sites, or interactive banner ads, you signify your acceptance of our Privacy Policy, and you adhere to the terms and conditions posted on the Sites. By submitting your information, you agree that it will be governed by our Privacy Policy.

If you have any questions about this privacy statement, wish to obtain access to your personal information or have any concerns or complaints; please contact our Privacy Representative at hynesplasticsurgery@gmail.com.